

SharePoint Online Upgrade for a Leading Insurance Company



Our client relied on SharePoint to facilitate collaboration among local agents. With an expanding office base and an increasingly mobile workforce, the company decided to leverage SharePoint's cloud technology to reduce infrastructure costs. We provided a hybrid solution integrating Office 365 software-as-a-service for scalability and flexibility. Using a third-party migration tool that mitigates security risks, we facilitated a smooth transition to the cloud.



Client

A leading insurance group that has been providing insurance services for over a century through local agent offices spread across several cities in the United States.

Business Challenges

The client used an on-premises deployment of SharePoint 2010 for maintaining documents and collaborating with employees from different departments. As their business was expanding, they needed a secure enterprise cloud solution to handle critical insurance data. Since SharePoint's native functionality could not migrate the entire business data with full fidelity, they required an experienced Microsoft partner to manage the transition. Cost of client access licenses (CAL) and additional servers were other challenges they wanted to address.

Business Requirement

- ◆ Migrate the existing SharePoint 2010 site to Office 365 ensuring business continuity
- ◆ Retain customized branding
- ◆ Configure existing content query web parts from the 2010 site



In order to achieve this, we had to employ an incremental migration plan to configure all taxonomy fields in Office 365 while retaining timestamps of user details in every list.

QBurst Solution

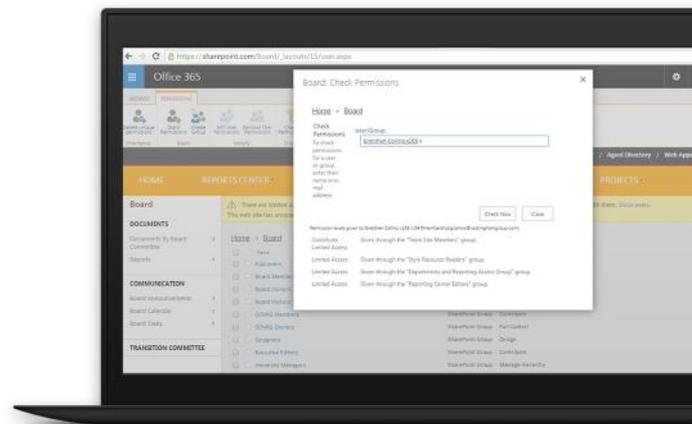
To ensure a smooth migration, we proposed ShareGate, a single software platform to manage web content, documents, images, and videos. With this tool, we could migrate data, content type, and

taxonomy fields as well. Post migration, we verified whether all data was migrated in order. ADFS was configured for single sign on and to connect to the on-premise AD server. This enabled retention of timestamps and user details of sites and lists

- ◆ Scalable, secure, and dependable solution developed using mature Microsoft technologies.
- ◆ Migrated site collections and over 20 subsites comprising 45 GB of data.
- ◆ Enabled business continuity on the new platform by migrating all data with full fidelity, including version history and all associated metadata.
- ◆ Rebranded the new SharePoint Online home page as per the existing 2010 site.

Key Features

- ◆ No-code solution
- ◆ Custom themes for corporate branding
- ◆ Collaboration with external users
- ◆ Encrypted data transactions with no risk of VPN connectivity
- ◆ Share with version and access controls
- ◆ Reusable web page templates
- ◆ Browser-based web authoring: Publish pages from anywhere using only a web browser



Technologies



Business Benefits

- ◆ Enhanced scalability, security, and availability
- ◆ Improved collaboration (with anywhere access) and governance management
- ◆ 15% reduction in server costs for SharePoint applications and associated infrastructure
- ◆ Virtualized environment eliminated need for disaster recovery and business continuity solutions
- ◆ Reduced physical server footprint without compromising performance



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